



DEERHAVEN

WATER CONTROL & IMPROVEMENT DISTRICT
500 N Capital of Texas Hwy, Building 1, Suite 125
Austin, Texas 78746

APPLICATION FOR UTILITY SERVICES

Name: _____ Service Street Address: _____
Mailing Address: _____
City/State/Zip: _____ Phone #: _____
Email Address: _____ Alt Ph #: _____
Owner Renter Driver's License #: _____ Date of Birth: _____
Application Date: _____ Start Date: _____
Pool? Yes No Sprinkler System? Yes No
Deposit Amount: \$200.00 Cash Check #: _____
Transfer from: _____
Applicant Signature: _____

FOR OFFICE USE ONLY

Utility Account # _____
Service Address: _____
Prior Owner: _____
Address: _____
City/State?Zip: _____
Meter Reading: Previous _____ Final _____
Computer: _____ Meter Number: _____

DEERHAVEN
WATER CONTROL & IMPROVEMENT DISTRICT
500 N Capital of Texas Hwy, Building 1, Suite 125, Austin, Texas 78746
512-402-1990

Schedule of Services

SERVICE AGREEMENT

REQUIRED BY TEXAS ADMINISTRATIVE CODE(TAC) TITLE 31 CHAPER 290

I. **PURPOSE.** The Deerhaven Water Control & Improvement District (WCID) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper water and/or sewer plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The WCID enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the WCID will begin service. In addition, when service to an existing connection has been changed, suspended or terminated, the WCID will not-re-establish service unless it has a signed copy of this agreement.

II. **PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the WCID water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- F. All connections to WCID water system must have plumbing systems in compliance with the current Uniform Plumbing Code and the WCID's Cross Connection Control Plan.

The provisions of the current Standard Plumbing Code shall apply to every plumbing installation, including alterations, repairs, replacement, equipment, appliances, fixtures, fittings, and appurtenances, when connected to the WCID's water system. A person, firm or corporation shall not install, repair, alter, enlarge, remove, move, improve, convert, or demolish any plumbing system connected to the WCID's water or sewer system without first obtaining a permit from the WCID. Ordinary minor repairs may be made with the approval of the WCID Inspector without a permit, provided that such repairs shall not violate any of the provisions of the adopted plumbing code. Each connection must have passed inspection by the WCID authorized Plumbing Inspector to be provided water service.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the WCID and _____ (the customer) who is responsible for paying for services provided.

- A. The WCID will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the facilities of the WCID.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices or functions. These inspections shall be conducted by the WCID personnel prior to initiating service and periodically thereafter. The inspections shall be conducted during the WCID's normal business hours.
- C. The WCID shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice or functions which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall, at his expense, immediately correct any undesirable plumbing practice on the premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the WCID. Copies of all testing and maintenance records shall be provided to the WCID.

IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the WCID shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Service Location

Classification

Customer's Signature

Date

DEERHAVEN WCID

500 N Capital of Texas Hwy. Bldg 1, Suite 125, Austin, TX 78746

Office: 512-402-1990 Fax: 512-402-0304

IMPORTANT INFORMATION Regarding the Emergency Notification System

Deerhaven WCID provides, at no cost to you, an instant Emergency Notification system. In the event of a water emergency or service interruption, Deerhaven WCID will notify you through:

- ▶ Home phone
- ▶ Cell phone
- ▶ Text messaging
- ▶ E-mail

To receive these notifications, please FILL OUT the form below and e-mail the completed form back to **general@awrservices.net**. Deerhaven WCID is prohibited by law from releasing any of your personal contact information.

SERVICE ADDRESS: _____

Utility Customer Name:

Email Address 1st Option:

Utility Customer Name:

Email Address 2nd Option:

Please indicate how you would like to be contacted: *Please check all that apply*

Priority #1 Phone Number :

Home Cell Text

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Priority #2 Phone Number :

Home Cell Text

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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* Phones are contacted based on priority order you select. A message will be left if no one answers.

Customer Signature



DEERHAVEN WCID

RATE SCHEDULE

WATER SERVICE CHARGES

7/1/2022

BASE MONTHLY CHARGES

3/4" water meter	70.00
1" water meter	73.00
1 1/2" water meter	76.00

Cost for the first 5,000 gallons is included in the Base Monthly Charge

From 5,001 - 10,000	10.15
From 10,001 - 25,000	11.60
From 25,001 - 50,000	13.00
From 50,001 - 100,000	15.10
From 100,001 and over	17.00

WATER TAP FEES

3/4" connection	\$ 2,000.00
1" connection	\$ 2,250.00
1 1/2" connection	\$ 2,900.00
2" connection	\$ 3,500.00

DEPOSITS

Residential Deposit	\$ 200.00
Builder Deposit	\$ 750.00

OTHER CHARGES

Reconnect Fee	\$ 50.00
Reconnect Fee - After Hours	\$100.00